



Great Yarmouth and Caister Golf Club Code of Conduct for Adults (Reviewed 2024)

Introduction

All Great Yarmouth and Caister Golf Club members agree to the following code of conduct. Any breach of this code may result in disciplinary action as per the club's rules and disciplinary policy, which may include sanctions or penalties up to and including expulsion

Expected Conduct

Members and visitors are expected to:

- **Create a Safe Environment:** Help to create and maintain an environment free of intimidation and harassment, particularly towards staff.
- **Promote Inclusivity:** Ensure all members have an equal opportunity to participate.
- **Communicate Respectfully:** Communicate with others in a respectful and caring manner.
- **Demonstrate Proper Behaviour:** Exhibit proper personal behaviour and conduct at all times.
- **Promote Golf Positively:** Represent yourself and the club positively by promoting fair play, honesty, and etiquette.
- **Be Punctual:** Be organised and on time out of respect for others.
- **Respect Authority:** Treat organisers, club representatives, and coaches with respect and follow their instructions.
- **Respect Property:** Respect the course and the property of both the golf club and other members.
- **Ensure Security:** Be mindful of the security of property.
- **Maintain Positive Interaction:** Ensure that banter remains non-intimidating and non-offensive.
- **Use Appropriate Language:** Avoid offensive language that may be overheard by other members or guests.





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Reporting Misconduct

Conduct that falls below expected standards can be reported to the General Manager at office@caistergolf.co.uk.

Unacceptable Conduct

Examples of unacceptable conduct include, but are not limited to:

- **Abuse:** Any form of verbal, physical, sexual, or emotional abuse, including harassment or bullying.
- **Harassment:** Verbal abuse or harassment towards staff and other workers at the club.
- **Insulting Communication:** Offensive and insulting written or email communication to staff, workers, committee representatives, and other members.
- **Discrimination:** Any form of discrimination based on age, gender reassignment, marital status, race, colour, nationality, ethnicity, disability, sexual orientation, religion, or beliefs.
- **Illegal Behaviour:** Illegal activities such as smoking indoors, consuming illegal or performance-enhancing drugs or stimulants, or vaping in the clubhouse.
- **Foul Language:** Excessive foul language and loud swearing, particularly in the clubhouse.
- **Inappropriate Social Media Use:** Posting harmful comments or personal attacks on social networking sites.
- **Drunkenness:** Drunkenness leading to offensive behaviour.
- **Cheating:** Any form of cheating, including deliberate manipulation of handicaps.

Scope

This code applies throughout the club premises, course, and facilities and while representing the club at away events.

